Understanding Roles in Smart Cookies and Digital Cookie

Role	Basic function	Smart Cookies	Digital Cookie
SU	Mimic Users	Council and SU can mimic users	Only Council
SU	Review and Submit Troop Initial Orders	YES – same functionality	NO
SU	Review and Submit Troop Recognition Orders	YES – same functionality	NO –
SU	Reports	YES – same functionality	Troop Activity Report all girl and troop digital sales Girl Report - summary information on emails, packages sold and # of orders pending
Troop	Manage Girl User accounts	NO	Can see which girls have set up sites – cannot manage the account or mimic
Troop	Edit girl sizes or recognition program (if applicable)	YES – same functionality	NO
Troop	View Troop Roster	YES	YES
Troop	Create Initial Order	YES – some modifications to initial order process for order taking troops	Do not create the initial order in DC but if an order taking sale, information to populate the initial order will flow to SC
Troop	Create Planned Orders	YES – same functionality	NO
Troop	Create all types of Transfer	YES – same functionality	NO
Troop	Post Girl Payments	YES – same functionality	NO – but will be visible on girl account
Troop	View Payments for troop	YES – same functionality	YES –CC payments will display as well as "offline payments" such as ACH
Troop	Refund Order	NO	YES – no partial refunds – only with council permission in DC24
Troop	Create Recognition Order	YES – same functionality	NO – but can pull report of selections if needed based on council set up
Troop	View Available Inventory	YES – same functionality	NO
Troop	Turn Off a Variety	NO	YES
Troop	Create Troop Link for DS	NO	YES
Troop	Create Troop Link for Virtual Booth sale/pick up	NO	YES
Troop	Distribute virtual booth sales	YES- same functionality	NO
Troop	Schedule Booth Sales	YES – same functionality	NO
Troop	View Booth Credit Card payments	YES	YES

Role	Basic function	Smart Cookies	Digital Cookie
Troop	Process CC payments at booth	NO	YES – girls and adults
Troop	Allocate Booth Cookies	YES – use Smart Divider as best practice	NO
Troop	Reports	YES – same functionality	YES
Troop	View Girl Delivery Orders	NO	YES
Troop	Dashboard-Girl Transfers Summary in SC	YES	YES – summary data individual transfers not displayed
Troop	Donations process for virtual and tracked CS	Yes – same process as before	Orders processed in DC – troop must enter orders in SC for girl credit
Girl Scout	Set up account	NO	YES
Girl Scout	Send Marketing emails	NO	YES
Girl Scout	Share link/QR code for Ship Only	NO	YES
Girl Scout	Share link/ QR code for girl delivery	NO	YES – council permission and caregiver permission when setting up site
Girl Scout	Take payments by CC	NO	YES through App and online (browser)
Girl Scout	Take payments by Venmo or Paypal	NO	YES only online with browser
Girl Scout	Take Booth Payment	NO	YES
Girl Scout	View Balances due	NO	YES – troop must enter in Smart Cookies the payments collected from girl.
Girl Scout	Choose Recognition Items	NO	YES - if set up by council in DC
Girl Scout	Maintain Contact List	NO	YES
Girl Scout	View Inventory Assigned to her including booth cookies	NO	YES